

- 1) Please be aware to choose the correct store for your visit. Make sure to choose one store for your booking. Galeries store or York St. store.
- 2) Only can be **reserved up to 2 combined treatments** can be reserved online booking. **Contact the salon** for booking combined treatment for 3 or more.
- 3) In some circumstances, it may not be possible for us to **accept online appointment on the day**. If you wish to make an appointment on that day, please contact us by calling the salon.
- 4) Your reservation will **automatically be canceled** in case you are late for **more than 10 minutes** (without informing us in advance).
- 5) We do not (or are not able to) accept any request to change your chosen treatment on the scheduled day. For changing **please notice in advance** before the scheduled day. **(Least 24 hours from booking time.)**
- 6) We will send confirmation details of your reservation via a **SMS** and **Email** on the day before your appointed date at 9 am.  
Please click the link on your SMS or email to **confirm** or **canceling** your appointment in advance.

## **OTHERS**

### **Appointments for two customers/a couple**

Online appointment for treatments for two customers/a couple at the same time is not available.

Please make an appointment individually for each person/treatment.

Please note that in some circumstances, it may not be possible for us to accept appointments for the same treatment/at the same time to suit two customers or a couple.

### **Designating your therapist**

If you would like to designate your therapist, please select the name of the therapist and proceed to the next step. If you do not wish to designate any therapist, please choose "Any Therapist."  
Therapist will be arranged randomly on the day.

We do not accept any request to change your designated therapist on the day of the treatment.

### **During pregnancy**

We will refuse pregnancy customer because of the increased risk for miscarriage. May accept between 16-31 weeks.

To find out about treatments available for those who are pregnant, please contact the salon in advance.

### **Notice**

Restroom is outside of the store. Please make sure to use it before your treatment.